## Efficiency Improvement and Transformation Review of Child Placements and Residential Care Foster care –marketing Potential Options

Cost Option 1 Approx £52,000 Create a specific permanent post for marketing of the fostering service and set a discrete budget for recruitment activity Post will be responsible for -Potential Developing a robust recruitment strategy with clear targets Savings of Professionalise recruitment material Create and pursue publicity opportunities Net saving Run recruitment campaigns £48,000 Monitor recruitment activity (If reduces use of IFA **Strengths** Weaknesses placement by • Increase publicity/exposure to Additional cost –finance will be at least 2 potential fostering applicants required to implement this option placements • Increase awareness of need of • Other LA may not want to then this option foster carers participate in collaborative will be cost arrangements in marketing • Service will influence and drive effective) the campaigns therefore reducing ability to share cost • Better use of media How long • Increase in enquiry rate -service opportunities before any may not be able to respond in cost benefit • Professional approach places us timely manner is realised? on an equal footing with our Increase in enquiry rate = competitors increase in social worker 12-18 months. Marketing is undertaken by officer who has a specialist workloads What knowledge base and time resources Social work staff freed up to will be assess and support carers. required to Gives dedicated time and focus implement to this area of work the option? • Ability to plan more effective campaigns that target need. Staff • Increases the number of Recruitment enquiries materials Increase number of approved foster carers Agreement with other LA • Increase placement choice Increase placement stability **Protocols** • Decrease number of children placed outside of the borough Decrease number of higher cost placements made with independent fostering agency

## **Opportunities**

- To use post to market the adoption service
- To use post to coordinate publicity in relation to private fostering regulations
- If we have a significant increase in approved foster carers we can charge other LA for use of any vacant placements
- To explore potential of this post being a joint post with Tees wide LA fostering services and share costs
- To develop network of marketing officers within the region to share knowledge and experience and pool appropriate resources

## Threats/Risks

- Fails to deliver –enquiry rate doesn't increase or enquiry rate increases but does not convert into more approved foster carers.
- If enquiry rate increases dramatically and we are unable to respond in a timely manner we may lose potential applicants to other fostering services
- Presence in the borough of other independent providers of fostering services –our competitors

2	Option 2 – Employ a Marketing person to a fixed term contract (i.e. 3 yrs) with option to extend contract if successful Tasks to be same as option 1		Costs As Option 1  Potential
			Saving of? As Option 1
			How long before any
	Strengths	Weaknesses	cost benefit is realised?
	<ul><li>As option 1</li><li>Allows LA to terminate the post if not successful</li></ul>	<ul> <li>As option 1</li> <li>Fixed term contract may not attract the right person</li> </ul>	As Option 1
	Opportunities  • As option 1	Threats/Risks  • As option 1	What resources will be required to implement the option?
			As Option 1

3 Costs Enquiries have Option 3 concluded that Commission an established and experienced marketing firm to these Develop a robust recruitment strategy with clear targets organisations Professionalise recruitment material may cost in the Create and pursue publicity opportunities region of £30 -Run recruitment campaigns £40 per hour. Monitor recruitment activity Potential for this to cost **Strengths** Weaknesses twice as much • As option 1 as option 1 Availability staffing. • Experienced firm should be able • Not likely to be a local firm with to get going quickly and local knowledge Potential therefore timescale for seeing • They are likely to be offering Saving of? results should be shorter same advice and service to our • An established firm should have competitors Need to reduce more resources to call upon Need to work very hard at use of IFA (staffing, materials and ensuring the fostering service is placement by 4 experience) influencing recruitment in first year to strategies and campaigns be cost effective Potential lack of control and oversight of the service How long **Opportunities** Threats/Risks before any As option 1 As option 1 cost benefit is realised? 12 months What resources will be required to implement the option? Advertising budget Commission the service